



**Information Advice
& Support Service**

Derby SEND Information Advice and Support Service (SENDIASS) Social Media Statement

The Aim of the statement

To use a range of media to effectively listen and provide relevant impartial information to all our service users which is in line with the SEN Code of Practice and the Quality Standards for all IASS.

Social Media

We use social media as a means to keep service users abreast of both SENDIASS and National IAS information, local and national changes around SEND, and relevant local events. We will not publicise private businesses. Requests for support need to come through telephone enquiry line or email. We follow our social media working practice process.