



Information Advice & Support Service

What we are unable to support with:

- Generally we can only offer support around education issues, although we can often signpost parents and Young People on to other agencies who can help with different problems such as benefit claims. If you are looking for support with benefit claims or PiP, **Derby Advice** may be able to help on **01332 643395**.

- We don't provide child-care to parents to enable them to attend meetings or events
- We don't routinely provide transport for parents or Young People to attend meetings, school visits or events.
- We don't give advice about which school is best for your child. However, we would discuss with you what support you should look for in a school, and talk through options for different schools to ensure that you are aware of all relevant factors. We would also be able to supply a list of schools to match the needs of the child/Young Person.