

## Derby City SENDIASS

### Accessibility Statement

This accessibility statement applies to [derbysendiass.org.uk](http://derbysendiass.org.uk)

This website is run by Derby SENDIASS. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard, including the online forms
- listen to most of the website using a screen reader – tested using NVDA
- skip to main content when using a screen reader
- view the website content when the device orientation is either horizontal or vertical.

We've also made the website text as simple as possible to understand.

Pages of this website have been evaluated using the browser extensions Axe and Wave.

AbilityNet has advice on making your device easier to use if you have a disability.

#### How accessible this website is

Some parts of this website are not fully accessible. They are:

- some features of the embedded YouTube videos
- older pdfs which are not accessible to screen reader software
- the Google Translate feature which does not have a label
- the Google Translate feature, font size & contrast switcher and YouTube videos which do not have landmarks
- the search facility in the header which is focusable without a label. There is an alternative link to a search page in the footer.

#### Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille please contact us by email at [SENDIASS@derby.gov.uk](mailto:SENDIASS@derby.gov.uk) or call 01332 641414 and we will consider your request.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact us by email at [SENDIASS@derby.gov.uk](mailto:SENDIASS@derby.gov.uk) or call 01332 641414.

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1 AA](#) standard, due to the non-compliances and exemptions listed below.

## Non-accessible content

The content listed below is non-accessible for the following reasons:

### **Disproportionate burden**

The interactive tools which provide the facility to change the language of the text of the website and the additional font and contrast switcher may be difficult to navigate with a keyboard as they do not have landmarks. The language translate tool does not have a label. The font size and contrast levels and colours can be changed in any case without this additional tool.

The search facility in the header is focusable without a label. However, there is an alternative link to a search page in the footer.

We've assessed the cost of fixing the issues with these features. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations.

## Content that is not within the scope of the accessibility regulations

### **PDFs and other documents**

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs or Word documents we publish will meet accessibility standards.

**Videos created and published before 23/09/2020**

The website includes pre-recorded videos which were created and published before 23rd September 2020. The accessibility regulations do not require us to fix these videos.

Preparation of this accessibility statement

This statement was prepared on 17/09/2020.